

ARTISAN ABODE

If you would like to make a return, please follow these steps:

1. **Please notify us within 14 days of receiving your item, if you would like to make a return.**

Email: returns@artisanabode.co.uk, or call 01626 834705 (Please note returns items can only be dealt with between 9am-16:30 Monday to Friday).

2. Please pack and return your item **in its original unused condition and in its original packaging** along with this completed returns form to the address below, to arrive within 28 days of receiving your delivery. Items returned without our completed returns form may not be refunded.

3. **Please ensure you obtain proof of postage** for the return as we cannot be held responsible for items lost or damaged in transit. On the safe receipt of your return in its original unused condition and in its original packaging, we will process the refund of the cost of the item – it can take up to ten working days to clear back to your card.

If your item has arrived damaged or is faulty

1. Please call or email customer services within 24 hours of receiving your delivery. If emailing, please include photos of the damage/faulty item. Please do not return damaged or faulty items without contacting us first, as we will be unable to refund your postage costs.

To view our full returns policy along with our terms and conditions, please visit artisanabode.co.uk.

Order number _____

Your name _____

The original delivery address _____

Item(s) you are returning _____
Product name(s) and codes(s)

Reason for return _____

Signature _____

To confirm acceptance of our terms and conditions, see artisanabode.co.uk for full details.

RETURN ADDRESS:

**CUSTOMER RETURNS, ARTISAN ABODE, RIVERSIDE, FORE STREET,
BOVEY TRACEY, DEVON, TQ13 9AF**